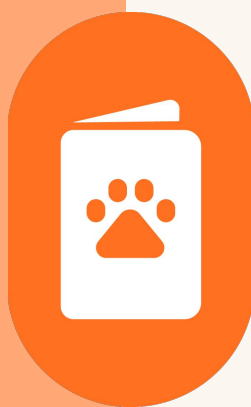


Rules and documentation

Traveling with pets



GOL



Required documents for domestic flights

To transport your pet with you in cabin, you must provide all the necessary documentation in advance. See the details.



Health Certificate

The health certificate must state that the pet is fit to travel on aircraft, and the pet must be at least 6 months old to travel.

The document must be issued by a veterinarian and contain, in addition to the owner's details, the complete information of the animal, such as name, breed, age, origin, and pedigree (when applicable). The validity of the certificate is up to 10 calendar days from the date of issuance.

Vaccination Card

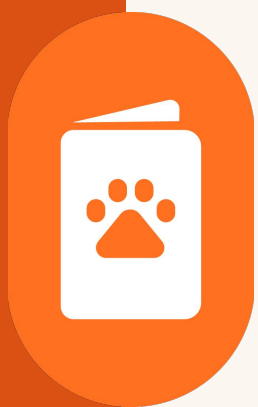
It is mandatory to present the vaccination card with a valid rabies vaccine. The vaccination must have been administered more than 30 days and less than 1 year prior.

In the case of the first dose, it must be given at least 30 days before travel. For booster doses, this time requirement does not apply.

Pet Passport for Dogs and Cats (optional)

The Pet Passport for Dogs and Cats may be used as a health certificate for travel within Brazil.

The document is individual, non-transferable, and valid for the animal's entire lifetime. For domestic travel, the validity of the clinical examination performed by a veterinarian is up to 30 days, counted from the date of registration and signature in the passport.



Required documents for international flights

To transport your pet with you in cabin, you must provide all the necessary documentation in advance. See the details.



Health Certificate

The health certificate must state that the pet is fit to travel on aircraft and the pet must be at least 6 months old to travel.

The document must be issued by a veterinarian and contain, in addition to the owner's details, the complete information of the animal, such as: name, breed, age, origin, and pedigree (when applicable). The validity of the certificate is up to 10 calendar days from the date of issuance

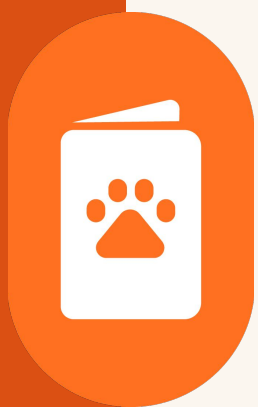
Vaccination Card

It is mandatory to present the vaccination card with a valid rabies vaccine. The vaccination must have been administered more than 30 days and less than 1 year prior. In the case of the first dose, it must be administered at least 30 days before travel. For booster doses, there is no such requirement

Pet Passport for Dogs and Cats (optional)

For international travel, it is important to check the Ministry of Agriculture and Livestock website for the list of countries that accept the passport; access [Pet Passport for Dogs and Cats](#).

The document is individual, non-transferable, and valid for the animal's entire lifetime. For international travel, the registration and signature by the responsible veterinarian must be completed within up to 10 days prior to boarding.



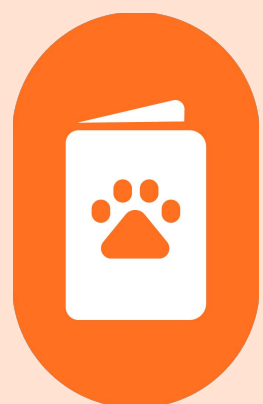
Required documents for international flights

International Veterinary Certificate (CVI)

In addition to the documents mentioned above, pets traveling internationally must present the International Veterinary Certificate (CVI), issued exclusively by a veterinarian. Check the Ministry of Agriculture and Livestock website for the required time frame for issuing the document: [International Veterinary Certificate \(CVI\)](#).

Before requesting, the owner must take the pet to a veterinarian to obtain a Health Certificate, which will serve as the basis for the Ministry of Agriculture and Livestock (MAPA) to endorse the official certificate.





Restrictions

The Dog&Cat service is not accepted on bookings involving itineraries with other airlines.





Important

Documents presented at check-in must be original, in good condition, contain complete information, and have dates within the deadlines required by each country.

Proof of vaccination campaigns is accepted, provided that it contains the complete details of the owner and the animal, as well as the vaccine information (application date, name, laboratory, and batch), with the veterinarian's stamp and signature.

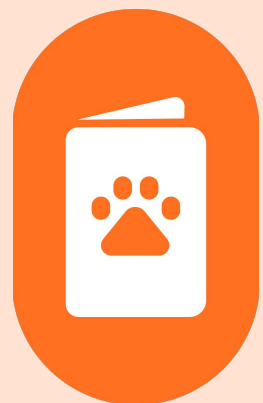
The Pet Passport for Dogs and Cats replaces the health certificate and the vaccination card. For international travel, it is important to check the Ministry of Agriculture and Livestock website for the list of countries that accept the passport; access [Pet Passport for Dogs and Cats](#).

[Check tips](#) on helping your pet adapt to the transport carrier and travel with peace of mind; access [Transport Carrier Adaptation](#).

Product refunds are allowed exclusively for customers with Flex, Premium Economy, and INSIGNIA Business Flex fares when requested before boarding through the service center. For Basic, Light, Classic, and INSIGNIA Business Classic fares, refunds are not possible.

GOL does not transport Emotional Support Animals (ESAN). To travel with your pet, check the availability and rules of the Dog&Cat Cabin and GOLLOG Animals services.





Check the special rules for your destination

Brazil

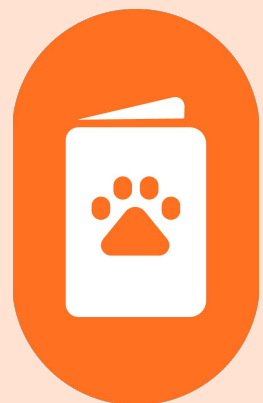
Carajás

As it is a forest reserve area, prior authorization from ICMBio (Chico Mendes Institute for Biodiversity Conservation) is mandatory for boarding animals. The request must be made at least 5 days in advance via email: autorizacoes.embarque.cks@icmbio.gov.br. In the message body, it is necessary to inform full name and contact phone number.

In addition to the documents required for domestic travel, the owner must attach a digital copy of personal documents (ID, CPF, and airline ticket containing flight number, airline, origin, destination, date, and time) and a photo of the animal for identification.

Fernando de Noronha

The transport of domestic animals (dogs and cats) to Fernando de Noronha (FEN) is prohibited, in accordance with District Decree 007/2022. For exceptional conditions, prior authorization must be requested from ATDEFEN, under the passenger's responsibility.



Check the special rules for your destination

Europa

European Union

For the entry of dogs and cats into the European Union, it is also mandatory:

- ISO standard microchip 11784 and 11785 (dated, signed, and stamped by a veterinarian). The microchip must be implanted before or on the same day as the rabies vaccination.
- Valid rabies serology (must be performed with a blood sample collected at least 30 days after the vaccination date). The owner must send the sample for analysis to laboratories approved by the European Union; check with the [Ministry of Agriculture and Livestock](#).
- Issue the International Veterinary Certificate (CVI), but it is necessary to wait 90 days between the date of blood collection and the issuance of the animal's CVI.

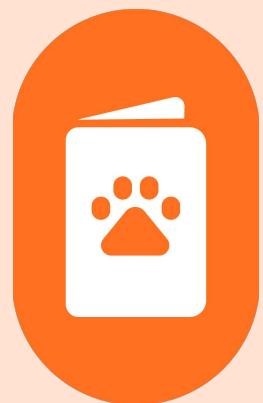
New European Union rules require proof that the owner will travel at most up to 5 days before or after the pet in non-commercial travel.

Portugal

In addition to the mandatory European Union documentation, it is also required:

- It is necessary to inform in advance the arrival of the animal at veterinary entry points in Portugal. Contact must be made with a recommended minimum of 48 hours in advance; access the form through [DGAV \(Direção-Geral de Alimentação e Veterinária\)](#).

Veterinary control may have time restrictions at Lisbon and Porto airports. Please check the information [here](#).



Check the special rules for your destination

North America



United States

Due to new guidelines issued by the United States authorities, GOL has temporarily suspended the sale of its in-cabin pet transportation service on flights to and from the country.

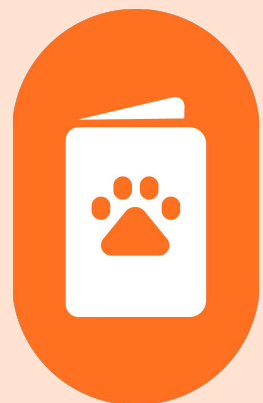
The Centers for Disease Control and Prevention (CDC) classifies countries in Latin America and nearby regions as high-risk for canine rabies.



México

By determination of the local government, in Mexico it is only possible to enter with a pet upon presentation of the mandatory documentation according to international rules.

In the case of brachycephalic species, they will only be accepted with a liability letter from the owner, confirming awareness of the care and risks involved in transporting the animal.



Check the special rules for your destination

South America

Paraguay

In Paraguay, it is only possible to enter with a pet by presenting the documents specified in international rules. In addition to the required documentation, the owner must meet the following requirements:

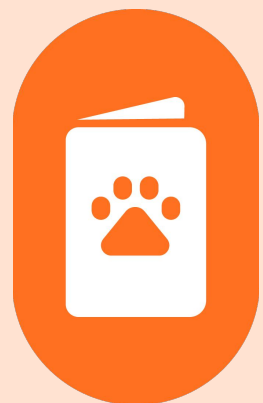
- ISO standard microchip 11784 and 11785 (dated, signed, and stamped by a veterinarian). The microchip must be implanted before or on the same day as the rabies vaccination.
- Vaccination V8/V10 (dogs) or triple/quadruple feline (cats).
- Recent internal and external antiparasitic treatment within a maximum of 15 (fifteen) days before the issuance of the International Veterinary Certificate (CVI).

The procedure for issuing the International Veterinary Certificate (CVI) must follow Mercosur regulations and the destination country. Compliance with Paraguayan legislation is the passenger's responsibility, who must contact the National Service of Animal Quality and Health in advance.

Uruguay

In addition to the documents specified in international rules, the owner must meet the following requirements:

- ISO standard microchip 11784 and 11785 (dated, signed, and stamped by a veterinarian).
- Recent internal and external antiparasitic treatment within a maximum of 15 (fifteen) days before the issuance of the International Veterinary Certificate (CVI).
- Leishmaniasis serology report: a serological test (ELISA and/or IFAT or direct agglutination test) must be performed with a negative result within 60 days prior to boarding.



Check the special rules for your destination

South America

Suriname

In addition to the documents specified in international rules, the owner must meet the following requirements:

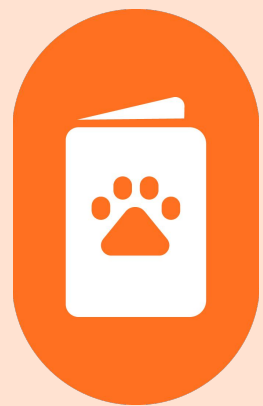
- ISO standard microchip 11784 and 11785 (dated, signed, and stamped by a veterinarian).
- Recent internal and external antiparasitic treatment within a maximum of 15 (fifteen) days before the issuance of the International Veterinary Certificate (CVI).

Venezuela

In addition to the documents specified in international rules, the owner must meet the following requirements:

- ISO standard microchip 11784 and 11785 (dated, signed, and stamped by a veterinarian).
- Recent internal and external antiparasitic treatment within a maximum of 15 (fifteen) days before the issuance of the International Veterinary Certificate (CVI).
- Issue an Import Zoosanitary Permit in advance through INSAI (National Institute of Agricultural Health).

All required documents must be in Spanish or accompanied by a sworn translation.



Check the special rules for your destination

Central America and Caribbean

Costa Rica

In addition to the documents specified in international rules, the owner must meet the following requirements:

- ISO standard microchip 11784 and ISO 11785 (dated, signed, and stamped by a veterinarian).
- Multiple vaccines: For dogs, vaccines against distemper, hepatitis, parvovirus, and leptospirosis are required. For cats, rhinotracheitis, calicivirus, and panleukopenia are required.
- Recent internal and external antiparasitic treatment within a maximum of 15 (fifteen) days before the issuance of the International Veterinary Certificate (CVI).

Aruba

Animals coming from South and Central America are prohibited due to the high incidence of rabies, except for family relocation cases with express authorization from the Aruba Veterinary Service.

The owner must send a scanned copy of all relevant documentation by email (vetservice@dvg.aw) to the Aruba Veterinary Service. After receiving all necessary documents, the Aruba Veterinary Service will validate and return the import permit application form with official approval within up to 48 hours (business days). Print this document and present it to local customs upon arrival in Aruba.

In addition to the documents specified in international rules, the owner must meet the following requirements:

- ISO standard microchip 11784 and 11785 (dated, signed, and stamped by a veterinarian). The microchip must be implanted before or on the same day as the rabies vaccination.
- Present a health certificate (issued within less than 2 weeks) and proof of valid rabies vaccination upon arrival in Aruba, at the Customs Department.

GOL